# The Team

Clinical Team Leader Nurse Practitioner Registered Nurse Registered Dietitian Social Worker Clinical Pharmacist Administrative Support

Languages available in collaboration with the Trillium Diabetes Management Centre:

English, Punjabi, Farsi, Urdu, Hindi, Italian, Cantonese, Mandarin, Spanish, Ukrainian, Gujarati, French, Bengali, Tamil. Polish, Twi, Malayalam and Portuguese There are 2 locations of Centre for Complex Diabetes Care

## Mississauga Site:

100 Queensway West Clinical & Administrative Building, 2<sup>nd</sup> floor Mississauga ON L5B 1B8 Phone: (905) 848-7545 x 373

Phone: (905) 848-7545 x 3730 Fax: (905) 804-7985

### Halton Site:

Unit 105, 1235 Trafalgar Road Oakville, Ontario L6H 3Pl Tel: 905-338-2514

Fax: 905-338-5354

# Mississauga Halton Centre for Complex Diabetes Care



# Stand **up** to Diabetes

The Centre for Complex Diabetes Care (CCDC) is a regional program serving the Mississauga Halton region.

# CCDC is Different from the Standard Diabetes Education Program

- CCDC sees patients with prolonged diabetes plus other complex conditions that negatively affecting their diabetes control
- CCDC is comprised of an <u>Inter-professional team</u>
- CCDC provides short term intensive treatment and management for those whose diabetes is unstable or difficult to manage
- Patients are discharged back to their primary care providers for follow-up when their condition has stabilized.

# Services Provided by CCDC

- Assessment, education, treatment and management using a patient centered model.
- Frequent monitoring and follow-up
- Case management and care navigation
- Individualized care planning with patients
- Collaborate with all providers involved in patients care (specialists, primary care providers, CCAC, mental health etc.) to provide the best care
- Expedited psychiatric consult and wound care referrals
- Exercise class and self-management program

# Referral Criteria for CCDC

Individuals with Type 1 or Type 2 diabetes, 18 years of age or older

Have <u>poor glycemic control</u> (HbAlc > 9%) <u>AND</u> at least <u>ONE</u> or more of the following condition which is <u>negatively affecting</u> their diabetes care:

- Other co-morbidities (COPD, malignancy, mental illness etc.)
- Complications associated with their diabetes (retinopathy, nephropathy etc.)
- Barriers that challenge their diabetes care (difficulty accessing care, financial etc.)

### OR

 Recurrent diabetes emergencies or hospital admission regardless of HbAlc (hypoglycemia, DKA etc.)